TWU Carrying Australia

VIRGIN GUEST SERVICES UPDATE
OCTOBER 2026

PREPARE TO VOTE YES IN THE PAB

The Fair Work Commission has **approved** an application by the TWU to hold a Protected Action Ballot following endorsement by your member-led negotiating team.

Voting YES on a Protected Action Ballot means you are authorised and protected to take action if it becomes necessary in the future.

WE'RE FIGHTING FOR:

- **Fair pay** reflecting cost of living pressures
- **Protection of existing conditions,** incl. Days-in-Lieu
- **Responsible shift lengths** and work load protections
- **Fair rosters** without last-minute shift changes

BALLOT NOTICE

VOTING OPENS
MONDAY 19TH OCTOBER
10:00AM AEDT

VOTING CLOSES
MONDAY 26TH OCTOBER
2:00PM AEDT

- When voting opens on Monday, you will receive an email and/or text from FairVote, the online ballot company, with **instructions on how to vote**.
- Make sure you cast your vote before the **ballot closes on Monday 26th October.**

WHAT IF I DON'T RECEIVE MY BALLOT NOTICE?

Contact FairVote
if you don't receive your ballot notice

(03) 8592 9905

admin@fairvote.com.au

BEING A TWU MEMBER ENSURES ANY ACTION YOU TAKE IS LEGALLY PROTECTED

Scan the QR code or **click here** to join now.

VOTE YES TO ALL QUESTIONS.

SEE NEXT PAGE FOR VOTE EXAMPLE

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HOW TO VOTE EXAMPLE

In support of reaching an enterprise agreement with your employer, do you authorise the taking of protected industrial action against your employer separately, concurrently and/or consecutively, in the form of:

1. An indefinite number of occasions of making statements to customers about bargaining, where doing so interrupts or delays the performance of work duties?

☑ YES ☐ NO

2. An indefinite number of occasions of delaying or stopping work where an employee displays stickers and posters on internal walls, desks and equipment, excluding where the wall, desk or equipment may be safety critical or used for accessibility purposes?

☑ YES ☐ NO

3. An indefinite number of occasions of distributing leaflets, flyers or other information to customers about bargaining, where doing so interrupts or delays the performance of work duties?

☑ YES ☐ NO

4. An indefinite or periodic ban on complying with Virgin Australia's social media policy, or any part of that policy?

☑ YES ☐ NO

5. An indefinite or periodic ban on making announcements, excluding announcements relating to safety, security or employee welfare?

☑ YES ☐ NO

6. An indefinite or periodic ban on complying with Virgin Australia's uniform policy, excluding sections that relate to safety such as personal protective equipment?

☑ YES ☐ NO

7. An indefinite number of occasions of processing sales-related transactions, including excess baggage charges, seat changes, late fees and other customer charges, where the applicable fee is waived or recorded as zero dollars?

☑ YES ☐ NO

BEING A TWU MEMBER ENSURES ANY ACTION YOU TAKE IS LEGALLY PROTECTED.

TOGETHER, WE ARE STRONGER.
JOIN NOW FOR A BETTER FUTURE.
www.twu.com.au/join

JOIN THE TWU

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