transport workers' union

AVIATION

August 2026

Major Milestone for Aviation Workers

Menzies & dnata Commit to Industry-Wide Agreement

This is a moment to celebrate. After years of fighting to rebuild an industry torn apart by outsourcing and the race to the bottom, ground handling companies dnata and Menzies have signed memorandums of understanding (MOU). An MOU is a formal commitment to work together towards a shared goal, in this case, negotiating a landmark multi-employer agreement that lifts standards across ground handling and the aviation industry.

This is a major step towards restoring secure jobs, lifting standards across ground handling and the aviation industry as a whole. Ensuring good employers are no longer undercut by companies driving down wages and conditions.

A Huge Step Towards Ending the Race to the Bottom

This is a major milestone but it did not happen by chance. It happened because aviation workers stood together, refused to accept the decline of their industry and fought for a different future.

Workers are Rebuilding Aviation

This is exactly what 'Our Roads, Our Skies and Our Future' is about: rebuilding aviation with workers and responsible employers leading the way. dnata and Menzies have chosen the high road, and together we're showing that a stronger, safer and more secure aviation industry is possible.

There's still plenty of work ahead, but today marks a historic milestone. Together, we're proving that aviation can be rebuilt, and that when workers stand together, we can change an entire industry.

Next Steps:

- Delegates in data have been working on claim items with members and this will start shortly in Menzies as well, so that an agreement ensures the best outcomes for both worker groups as well as ensuring job security.
- We will be holding meetings and getting any further information to answer your questions on the next steps of this process and ensure we hear your claim items. Congratulations all!

Join the TWU. Together, we can win even more

2026 is the year we fight to lift standards right across the road transport industry and the more of us there are, the more negotiating power we have.

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