



transport
workers'
union



HUGE WIN *for* DELIVERY WORKERS

TWU members have just had a historic win for delivery workers across Australia.

The FWC has handed down a notice that that could see minimum standards on pay and conditions for food delivery workers as early as August 10, 2026.

There is a bit more work to be done before a final decision is made, but this is a major milestone in our fight for rights and gives the clearest idea of what those rights will look like.

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webinar explaining
the decision

All gig workers should join their union right now to keep the pressure up, ensure we win these first standards and get them in place as soon as possible.





What has the FWC proposed?

Minimum hourly rates

Platforms would have to pay workers at least these minimum hourly rates. If you earn less than the minimum rate, the platform must top up your pay. You can still earn more than the minimum rate during busy times.

- Bicycle/e-bike/e-scooter: \$31.30/hr
- Combustion motorcycle/scooter: \$31.50/hr
- Motor vehicle up to 1 tonne: \$32/hr

Pay transparency

Workers must be told key job details before accepting work, including the pickup and drop-off locations, minimum fee, estimated time, and whether the job involves bulky items or alcohol.

Consultation Rights

Workers will have direct say at about their work through feedback forums, consultation rights, union representation, and official union delegates' rights

Dispute Rights

Workers will be able to access a fair process for resolving issues related to these new rights, including with union representation.

Insurance

Platforms must provide a reasonable level of personal accident insurance for delivery workers.

Delegates Rights

Union delegates will have rights to communicate with workers and represent their interests.

Winning these minimum standards is just the start.

With more delivery workers standing together, we can keep building on these rights to make the gig industry safer and fairer as we go along this journey.