



UPDATE - QANTAS COMPENSATION

TWU
Carrying Australia

Compensation process moving to next phase - non-economic loss

It is now time for the next phase of assessing your compensation. You will shortly receive a link to the portal to answer questions to determine your non-economic loss. You won't receive your link until you upload your economic loss documents.

What is economic loss?

- This payment will depend on whether you found work after being illegally outsourced by Qantas, and is limited to a year after the outsourcing as per Justice Lee's judgment.
- This process is ongoing and we encourage you to complete the portal and upload your documents as soon as possible if you haven't already.

What is non-economic loss?

- Non-economic loss compensates you for hurt, humiliation and distress as a result of the outsourcing.
- Everyone was affected by the decision differently and this will be a complex process to make sure you receive what you're legally entitled to.

NEXT STEPS IN THE PROCESS

- You will now receive a link from Maurice Blackburn for the non-economic loss phase of compensation. You will not receive a link unless you have uploaded your economic loss documents.
- The portal will be rolled out in groups. Please allow a few days to receive your link before following up with Maurice Blackburn.

- Make sure you complete the questionnaire as completely and honestly as possible, and upload all documents you have available when you can.
- Given the complexity of this process it is likely to take a number of months to complete.
- We will provide updates as the process continues.

HELP IS AVAILABLE

- This process may bring up unwanted feelings about the outsourcing and your experience.
- Help is available if you need it:

Lifeline **13 11 14**

Beyond Blue **1300 22 4636**

PENALTIES PROCESS



How the remaining \$40 million of the penalty against Qantas will be distributed is still to be determined by Justice Lee. We are working through the court process to ensure the \$40 million will be fairly distributed to workers, with a further hearing now listed in December.

CONTACT ADMINISTRATOR MAURICE BLACKBURN FOR COMPENSATION INFO

Maurice Blackburn has set up a website which will be kept updated as more information becomes available, and where you can find contact details for Maurice Blackburn:

GO HERE

