

Struggling with Duty Hours? Know Your Rights.

TWU members have spoken: Excessive duty hours are the #1 issue affecting Cabin Crew.

Opt-Out Period Is NOW OPEN.



- Opt-out opens: Monday 20 October
- Opt-out closes: Monday 27 October

You have one week to opt out. Don't miss your chance to protect your roster and wellbeing. Visit the Crew Lifestyle App and opt out using the Work Rules Nomination Form.

Did you know? You have the right to opt out of 4 sectors over 10 hours.

Under Clause 7.2 of the Virgin Australia Cabin Crew Agreement:

 You can elect to opt out of being rostered for 4-sector duties that exceed 10 hours.

If you opt out:

- You cannot be rostered more than 2 of these duties per roster period, unless you agree;
- However, on the day of operations, Virgin can assign you 4 sectors over 10 hours while on reserve;
- You'll be protected by a 30-hour duty cap over any rolling 3day period.
- Your bid satisfaction WILL NOT be affected.





What You Can Do:

1 Check your opt-out status

Make sure your preference is recorded.

2 Talk to your TWU delegate if you're being assigned excessive duties.

3 Support the campaign for fairer duty hours

Your voice matters: Scan the below QR code to endorse the return to duty hours of 10 hours rostered, 12 hours in disruption.



Scan the QR code or click here to support returning to maximum duty hours of 10 hours rostered, and 12 hours in disrupt.

Join the TWU today >