

FAQ

PRODUCTIVITY TRAINING INCREASE

1 How did the productivity training come about?

Productivity Training is a provision won in the 2023-24 bargains in Linfox, BevChain, and Linfox Fuel.

2 What is it?

It's an initiative to increase productivity in Linfox and its subsidiaries, which reduces time lost to disputation. By doing the online training, eligible workers will get an additional 1% increase in pay.

In this training, you will learn about your industrial rights and obligations as an employee of Linfox in a way that enhances workplace productivity and competitiveness in transport.

3 Who qualifies for the productivity training and the 1% increase?

All employees including casuals and labour hire workers.

4 How long does the training take? What do you have to do?

The training takes approximately 35 minutes and should be completed during work hours. You will be scheduled off by your local manager or supervisor. However, if you need other arrangements talk to your supervisor in the first instance.

6 How much does the training cost?

The training provided by the TWU is free for financial members. For the cost of training provided by the external providers, contact the external provider.

7 When and how do I do the training?

The training will be available on and from 1 April. Employees are to contact the training provider of their choice. Contact details are contained in the Toolbox Talk.

8 When will the increase apply?

[Click here](#) to find out.

9 What do I do if I need extra help with literacy/language?

If you need support completing the course, please reach out to your delegate or supervisor.

**YOU MUST BE A TWU FINANCIAL
MEMBER TO ACCESS THE
TRAINING FOR FREE**

If you're not a member,
[click here to join now](#) or
scan the QR code.

