Qantas workers suffered a devastating blow on August 25, 2020, when the airline made the shocking announcement that it would axe and outsource its entire ground handling and fleet presentation operations. Since then, workers have relentlessly fought back to make sure Qantas didn’t get away with it. Here are some highlights from the last three years:

**2020**

**25 Aug**
Qantas announces plans to outsource all 2,500 ground and fleet presentation workers.

**26 Aug**
TWU and other unions take Qantas to court for abusing JobKeeper.

**27 Aug**
Qantas workers protest across Australia.

**11 Sep**
Qantas workers deliver letter to Alan Joyce’s residence.

**14 Sep**
TWU engages global consultants Ernst & Young (EY) and Josh Bornstein.

**18 Sep**
TWU opens Save Qantas Jobs campaign hub next to PM’s Cronulla office.

**21 Oct**
Unprecedented NSW Parliament motion condemns Qantas outsourcing.

**23 Oct**
Qantas AGM moved online, TWU holds parody AGM at Sydney airport.

**9 Nov**
Workers go to Canberra and Senate passes two crucial motions:
1. Condemns Qantas and calls for halt to outsourcing.
2. To set up a Senate inquiry into the future of aviation.

**19 Nov**
EY and TWU delegates make competitive IHB submission to Qantas.

**30 Nov**
Qantas rejects workers’ IHB and reveals labour hire companies granted the work.

**2 Dec**
Workers protest over bid rejection at Sydney airport.

**3 Dec**
Qantas workers meet politicians at Parliament House, Canberra.

**9 Dec**
The TWU launches Federal Court case led by Josh Bornstein over outsourcing.

**2021**

**Feb - Mar**
Workers and companies speak at Senate Inquiry into Aviation hearings in Brisbane, Sydney and Canberra.

**2 Feb**
Last day at work for Qantas baggage handlers. The TWU calls for a Safe and Secure Skies Commission.

**15 Feb**
Workers call on the Federal Government to extend JobKeeper in the aviation sector.

**11 Mar**
Following Scott Morrison’s announcement on discounted flights, members continue strong action to email him and Josh Frydenberg and renew calls for AviationKeeper.
Federal Court to order Qantas to pay compensation to illegally outsourced workers.

Four Corners exposes the inside story of the chaos at Qantas, featuring key testimonies from sacked workers.

TWU calls for Government to take an equity stake in Qantas.

Qantas outsourcing on trial at High Court. A delegation of sacked workers travel to Canberra from Sydney for the Hearing.

Qantas outsourcing on trial at High Court.

Alan Joyce to retire in November, while the TWU warns that the road ahead will be challenging for the new Qantas CEO, Vanessa Hudson.

Qantas outsourcing on trial at High Court. A delegation of sacked workers travel to Canberra from Sydney for the Hearing.

Federal Court rules against Qantas over the outsourcing of 2000 ground staff.

Qantas admits airline has not met 'customer expectations' as it asks senior executives to work as baggage handlers.

Qantas CEO Alan Joyce grilled at cost of living inquiry. Senator Tony Sheldon asks questions related to Qantas splintering its workforce.

Alan Joyce retires two months earlier amid public scrutiny, just a week before the High Court delivers its final decision in the outsourcing case.