

BREAKS DISPUTE

HAVE YOUR VOICE HEARD



During our last conference at the Fair Work Commission, Virgin produced information that indicated that only 5% of duties result in rest breaks not being achieved. **We know this is not the reality!**

We need the help of all Cabin Crew and Cabin Manager to show the Commission the real figure is much higher than 5% by completing a short survey.

WHEN TO COMPLETE THE SURVEY

- **Complete the survey EVERY TIME you do not get an uninterrupted 20-minute rest break.** The missed break payment form submitted by your Cabin Manager is not a substitute for the survey. The only details that will inform the Fair Work Commission of the frequency of missed breaks are those contained in the survey.
- You should take a rest break at or before 5 hours of every shift. If you haven't had your break within the first 5 hours, complete the survey to show you did not receive your break at the correct time.
- If you have not taken 2 breaks after working 10 hours or more, you must complete the Survey. The EA states Virgin must provide two 20-minute rest breaks for 10+ hour duties.

HOW TO FILL IN THE SURVEY



After every duty, fill in the Cabin Crew Rest Break Survey if you haven't taken a break.

1. By clicking the link labelled "Rest Break Survey" in the **email sent by Linda Celestino** on January 16; or
2. In the **Crew Lifestyle App** accessed through Teams (Labelled as "Cabin Crew Rest Break Survey") It's the very last link on the list; or
3. Access the survey on the **Vine**.

The survey is *quick and easy*. Your feedback will send a strong message to the company.

TWU members will continue to fight for our breaks because we know that our safety and mental health relies on it.



**JOIN
TODAY**

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