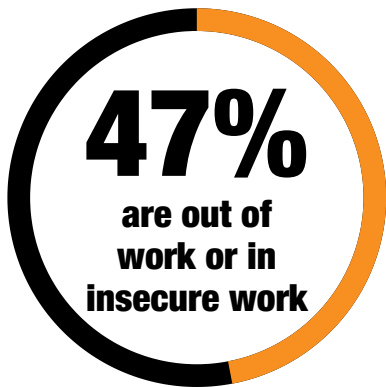


THE IMPACT ON ILLEGALLY OUTSOURCED QANTAS GROUND CREW



A survey of over 1,100 illegally outsourced Qantas workers has shed light on the horrific toll on workers' families, finances and mental health, and revealed that many are still unemployed or in insecure work.

AVIATION JOB LOSSES



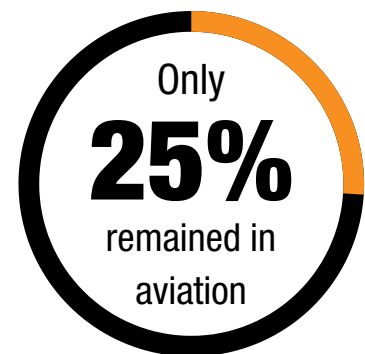
Of those workers:

“ After almost 36 years at Qantas, I have lost all my dignity and the respect that comes from being there such a long time, as well as over two years of sick leave. **We were a very tight-knit family**, and that's been taken away too.

OF THOSE WHO FOUND ANOTHER JOB:



“ It's been **devastating**. I was depressed and so was my 13-year-old son who watched me work at Qantas since birth. I've had to **start a new career at 38 years of age** with three children after working for Qantas for **16 years**.



PSYCHOLOGICAL DISTRESS

1 in 6
required professional help

1 in 3
developed a mental health condition

“ I've had 3 casual jobs and at times **multiple jobs at the same time** to get by. I've seen **2 psychologists** plus had over a dozen EAP counselling sessions.

1 in 8
required medication

1 in 10
experienced suicidal thoughts

FINANCIAL HARDSHIP



41%

had to withdraw their super to pay the bills



72%

struggled financially



10%

had to move in with family or friends

“ I'm married with one child, we're **living paycheck to paycheck**. I'm ringing up companies for extensions on bills and doing jobs that I'm not happy with just to keep the roof over my family's head.

“ I've had to relocate to Melbourne **away from my family**. After being unemployed for almost 12 months, I'm now working 2 jobs to make some financial gain.

“ I couldn't pay my rent anymore and I **had to move into a backpacker hostel** for a while.

“ I had to live on noodles and **sometimes no food at all** just to keep the lights on and a roof over my head

RELATIONSHIP BREAKDOWNS

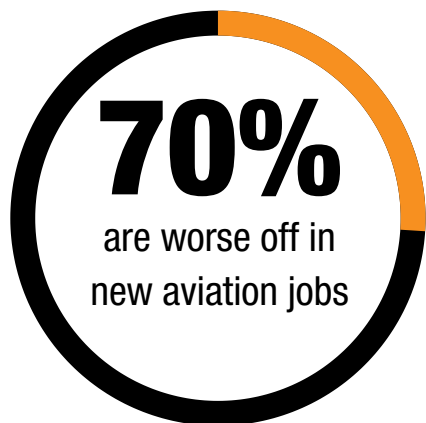
“ I have **split up with my wife** as I couldn't provide for family and kids.

“ **My marriage broke down** with all the stress and arguments going through the redundancy. We ended up getting divorced.

“ I get angry more with my children. I swear more, I **never did this before losing my job**. This has played a big part of my life, working for Qantas for over 31 years.



LOWER CONDITIONS



I used to be proud of who I worked for but now I'm working for a labour hire ground handler and **feel like just a number** and pretty worthless. It used to be like a family at Qantas ramp.



I **no longer have a stable roster** to plan my life around. We often receive a roster only 2 weeks in advance and then it is regularly altered or requests made to change shifts, often for the following day.

SAFETY CONCERNS



I am essentially doing the same job as I was with Qantas, but the working conditions are far worse. **My physical health has deteriorated significantly.**



Going from full-time to casual has had a devastating effect on me. No holiday or sick pay. **They've taken the RTT belt loader away which makes loading planes so difficult on the body.** Staffing levels are **bare minimum**, you run from plane to plane understaffed. If a worker doesn't turn up **the pressure's on you to work unsafely to cover them.**



QANTAS-
NOT THE SPIRIT
OF AUSTRALIA