

Delivery Rider Safety Survey



We asked food delivery riders about the NSW Government's response to the tragic deaths of five riders last year: proposed new laws that will monitor, target and fine riders in police blitzes.



84%

said police targeting riders will increase pressure on them



67%

said police targeting riders will **not** prevent deaths or injuries



Riders at risk

The NSW Government will still not require food delivery companies to pay minimum wage, address unrealistic time pressures, or even provide helmets*.



3 in 4

said they had to buy cheap rather than safe equipment like bikes and helmets because of low pay.

"I was fined for using an unapproved helmet. I had bought it off ebay because it was cheap. To pay a \$200 fine, riders have to somehow fit in another 40 deliveries. We have to engage in unsafe behaviour to go quicker."

"I was fined \$325 because my helmet didn't fit properly, the police said it was loose."

*according to SMH exclusive, Sat 5 June



Fines put more pressure on riders



Over **1/2**

have received a police fine while working as a rider

"I got three fines in one go for being on the footpath. It cost me \$450."

"I was in a rush to make deliveries to make enough dollars and got a parking fine for only 5 minutes parking at the wrong time of day. It cost me my day's pay."

73%

said the pressure to pay the fine made them work more dangerously, including:

"I was lucky to get a warning because the police said I was riding on the footpath, but I had just parked in front of the restaurant."



80%

working longer hours

"No one wants to risk their lives working in a rush or bad weather. The pressure should be on the companies to increase our wages."



64%

rushing through more deliveries

"The pay has gotten so bad lately as a Deliveroo rider I couldn't afford any safety gear at all or motorbike maintenance. I had to stop riding for them altogether."

