



January 29, 2019

Alan Joyce
Chief Executive Officer
Qantas Airways

by email

Re: Coronavirus

Dear Alan,

I am writing to request information regarding protections for workers at the airport on the coronavirus. Members of the TWU have expressed concern about how the issue is being dealt with and we are keen to understand how Qantas is responding, given it is an Australian airline with direct flights to the affected region in China.

Specifically, I am requesting that you supply details regarding:

- Any advice workers are receiving about the virus, how it is transmitted, what precautions they need to take and how they can minimise infection
- Any protective gear or equipment they are being provided with
- Any advice they are being given about wearing or not wearing protective masks and other protective gear and equipment
- Any specific training they are being given related to the outbreak
- Any changes that have been introduced regarding prevention and detection of the virus, including deployment of medical staff and other personal
- Any support services workers have been advised they can access if they have any concerns

As a trade union covering workers right across sectors at the airport, from airline cleaners, caterers, baggage handlers, security personal, cabin crew and pilots, we want our members to be confident that they are safe at work. These workers are at the frontline of the outbreak and it is imperative that they are given the support, advice and protections they require so that they can remain safe and confident about working at the airport and returning to their families after work.

I look forward to hearing from you in due course.

A handwritten signature in black ink, appearing to read 'Michael Kaine'.

Michael Kaine
TWU National Secretary