

5 February 2020

Mr Michael Kaine  
National Secretary  
Transport Workers' Union of Australia  
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SYDNEY NSW 2000

Email: [michael.kaine@twu.com.au](mailto:michael.kaine@twu.com.au)

Dear Michael

**CORONAVIRUS**

Thank you for your letter dated 4 February 2020.

I likewise share your concern regarding the personal well-being, health and safety of people working at North Queensland Airports. We are sharing with our people all available information from relevant Federal and State Health Departments regarding the current Coronavirus outbreak. We are providing relevant PPE and hygiene equipment, e.g. masks and hand sanitiser, as recommended by the relevant authorities.

With specific reference to the people you have mentioned, these are not employees of the Airport, but rather the airlines and other companies operating at the airport. We are engaged with these companies, however for specific actions they are taking we are not in a position to comment.

Thank you for your concern which I assure you is shared.

Yours sincerely,

A handwritten signature in blue ink that reads 'Norris Carter'.

Norris Carter  
**Chief Executive Officer**  
**NORTH QUEENSLAND AIRPORTS**