

## **TWU-DoorDash COVID-19 Response**

DoorDash and the Transportation Workers Union believe that open, honest, and constructive dialogue and engagement on issues of concern to workers will help improve the safety of food delivery workers during the COVID emergency. Recent spikes of COVID-19 infections in Australia and the ongoing threat of an impending second-wave have increased the importance of such dialogue and engagement. In response to these challenges, DoorDash and the Transport Workers Union have agreed to practices to support food delivery workers during the pandemic, and provided a commitment to continue dialogue and engagement on issues of concern to workers in this growing sector.

1. **No-Contact Delivery.** To promote the health and safety of consumers and delivery workers, deliveries should be defaulted to no-contact and workers should be able to initiate no-contact deliveries.
2. **Personal Safety Equipment.** Free personal safety equipment including gloves, hand sanitizer, and masks should be distributed to delivery workers. DoorDash has and will continue to distribute thousands of bottles of hand sanitizer, masks and wipes.
3. **Financial Assistance for Workers Affected by COVID-19.** Two weeks of earnings should be available to delivery workers who (a) have tested positive for COVID-19, (b) have been individually instructed to self-quarantine by a medical professional or public health official, (c) are at higher risk for severe illness due to COVID-19, or (d) have a housemate who fulfills at least one of the above criteria. Minimum eligibility requirements are appropriate.
4. **Dialogue & Engagement Regarding Workers' Interests.** DoorDash and the TWU are committed to ongoing, open, constructive dialogue and engagement during COVID-19 and beyond. DoorDash recognizes that collective representation from workers through regular dialogue and engagement with the TWU is valuable to identify, discuss, and resolve issues of general and specific concern and enhance food delivery work in the emerging gig economy. As part of this ongoing dialogue and engagement, DoorDash and the TWU commit to address the emerging risks and challenges facing delivery workers during the pandemic and into the future.
5. **Coverage for on-the-job injuries.** DoorDash & the TWU recognize the value of ensuring delivery workers injured in the course of work have access to adequate insurance during COVID-19 and are committed to pursuing this urgently.