



UNION WIN!

TOLL UNDERPAYMENTS FIXED

Following mounting pressure from the TWU, Toll has advised that they have finally rectified underpayments during two cyber attacks, less than two weeks after lodgement of our massive dispute.

Workers should not have had to wait this long or pushed this hard to receive what you're owed, but we have shown that we are a strong, united workforce and will ensure no worker is left behind.

OVERPAYMENTS - KNOW YOUR RIGHTS

The TWU understands that letters have or will be sent to workers that Toll believes have been overpaid, advising of their intention to recoup those overpayments. Whilst you will have to pay back any overpayments, remember that you have rights under your agreement and a time frame must be agreed to suit your needs.

Clause 34.5 of your agreement outlines your rights:

- Toll must provide evidence of the nature and amount of the overpayment, and must give you a reasonable opportunity to consider the evidence and reach agreement with Toll on the repayment of the amount.
- Toll cannot make any deductions to your annual or long service leave entitlements, or charge interest on any overpayments.
- If no agreement can be reached on the repayment, Toll may deduct the overpayment periodically from your pre-tax wages, provided that the rate of repayment will not exceed 7.5% of your net (after tax) base wage for each pay period until the overpayment is fully remitted.
- You may notify a dispute in relation to the alleged overpayment. If this occurs, Toll must not make any deductions from your wages until the dispute is resolved.

If you believe you have still not been paid correctly, that Toll's overpayment calculations are incorrect or you need assistance with negotiating a repayment plan, please see your TWU delegate or official immediately.

TOGETHER, WE ARE STRONGER.

JOIN NOW FOR A BETTER FUTURE.

www.twu.com.au/join

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