



TWU TOLL CYBER SECURITY UPDATE

MAY 2020

HOLDING TOLL TO ACCOUNT FOR PAY AND DATA PROTECTION

It's been a challenging year so far for Toll workers, and we understand the latest cyber attack is causing more concern. Remember, we're all in this together and we're keeping up the pressure on Toll to ensure your pay is reconciled as quickly as possible and your data is protected now and into the future.

We are pressuring Toll for answers on the following:

- How this hack was able to occur
- What they're doing to ensure it doesn't happen again
- What assistance they're providing to workers who have been impacted by incorrect payments over this period and the previous cyber attack
- What they're doing to ensure payments are reconciled as quickly as possible
- What they're doing to ensure your personal details are not in jeopardy
- What plan they have in place to restore the data that has or may have been breached

This is a difficult time for Toll, but we must ensure the company is doing everything they can to minimise the impact on workers. They have a responsibility to pay you correctly for your work and ensure appropriate data protection is in place.

While we keep up the pressure, we continue to encourage you to:

- Maintain a diary record of all work completed until further notice
- Maintain all Toll work records, rosters, etc

We will continue to update you on the answers we receive from Toll and what the TWU is doing to fight for your pay and safety.

If you have any concerns, please speak to your delegate, official or branch members services.

TOGETHER, WE ARE STRONGER.
JOIN NOW FOR A BETTER FUTURE.

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