



JETSTAR WORKERS SURVEY RESULTS

FEBRUARY 2020

SAFETY



Have you ever been injured at work?

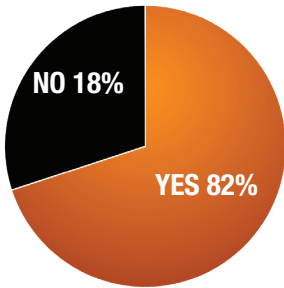
YES 78% NO 22%



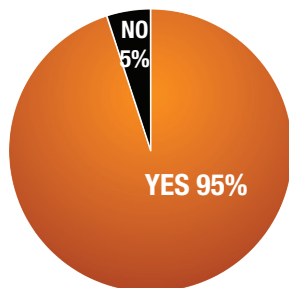
Has one of your colleagues been injured at work?

YES 99% NO 1%

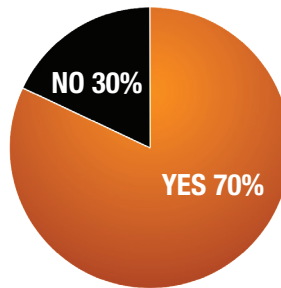
Have you ever felt unsafe at work?



Does a lack of rostered staff risk safety at your workplace?

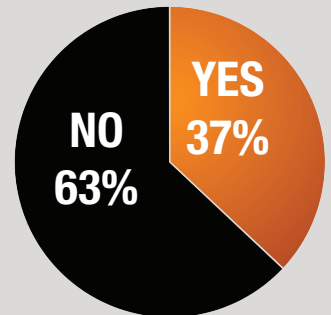


Have you ever had to operate broken or faulty equipment?



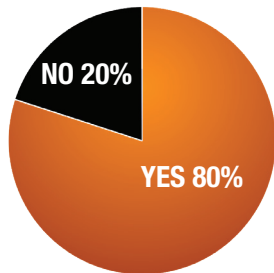
WORK PLACE

Do you feel you can take your concerns to management?



PAY

Have you struggled to pay bills as a result of low pay & lack of hours?

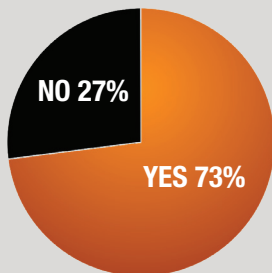


If so, have you had to ask your bank or financial institution to delay repayments?

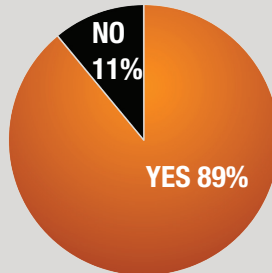


YES 46% NO 54%

Does the low pay & lack of hours impact financially on your family?



If it was available would you want to work more hours?



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JETSTAR WORKERS SPEAK OUT



What has been the effect of low pay and minimal hours on you/your family?

The constant worry of if we will have enough money until next pay.

Stress, pain, agony, relationships failure. Don't wanna be with family because of the feeling too poor to do things with them. Can't afford to be with them.

Selling lots of our belongings just to put food on the table. Put having children on hold because simply can't afford to.

Constantly having to borrow money from family and putting stress on them.

Causes stress on the relationship and the kids see that. Often paying bills with cards that then turn into bills.

I have to work 7 days a week just to get 38 hours a week. I work around 340 days a year just to support my family. I have a wife and a son who I barely see because of the six-day 30-hour roster.



What safety incidents have you or your coworkers been involved in?

Every decision is made in terms of money cost, safety is definitely not at the forefront of Jetstar's mind.

I was nearly killed when I was crushed between two baggage containers in the back hold of an A320. There are many many more incidents/accidents that have happened and continue to happen.

I have seen more injuries than I can count, almost all are due to rushing which is an inflow effect from lack of staff.

Staff are overworked. I've injured my wrist, my back, my knee, crushed my finger. Injury rate is very high, in the past 6 months, over 20 people were on work cover due to high work load

Two hernia operations over four years at Jetstar.

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