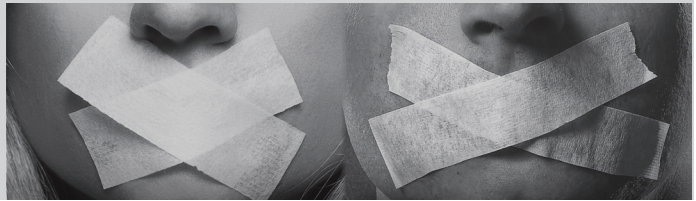


CABIN CREW SEXUAL HARASSMENT SURVEY



More than 400 crew spoke out to help lift the lid on sexual harassment at work.



65% have experienced sexual harassment at work:

1 in 2 have experienced sexual harassment **more than 4 times**



1 in 5 have experienced sexual harassment **more than 10 times**



We are touched on the groin and buttocks region every single day, sometimes every single flight.



Of those who have experienced sexual harassment at work:

4 in 5 have experienced sexual harassment from **co-workers**



3 in 5 have experienced sexual harassment from **passengers**



“ A co-worker pinned me against the wall and felt me up.

“ The captain made disgusting remarks about my genitalia in front of others.

“ My manager propositioned me. I never put out, so I never progressed.

“ On Valentine's day the captain told a plane full of miners to kiss the female crew.

“ A passenger exposed himself and asked me to perform oral sex.

“ A passenger tried to pull a female attendant onto his lap.

“ A passenger tapped my crotch as he was disembarking.

“ Passengers constantly ask personal questions like where we're staying.

78% don't think their company is doing enough to prevent sexual harassment at work.



There is definitely a culture where crew and pilots think inappropriate comments and touching are OK.



Of those who have experienced sexual harassment at work:

69%

have **never** reported an incident

31%

have reported an incident

Of those who reported an incident:

84%

didn't feel satisfied with how it was handled.

“ It was handled appallingly by management and compounded the anguish and pain already experienced by the event. ”

“ Hopefully they at the very least read the report. ”

“ My complaint resulted in his protection and my dismissal. ”

*This means that **of 267 people** who said they'd experienced sexual harassment at work, **only 12** felt that the matter was adequately resolved by their company.

Reasons given for not reporting an incident:

57%

said they **didn't feel comfortable** reporting it

“ I was told that if I wanted to pursue it I would have to identify myself to the person who I made the complaint about by sitting through mediation. ”

“ They did nothing other than have him phone me to apologise. Then they made me work with him the next day. He was promoted not long after. ”

56%

said they didn't think it would be **handled appropriately**

“ I didn't think I would be believed over a senior captain. The culture in the industry assumes cabin crew are disposable but pilots aren't. ”

“ I was the victim and he the perpetrator yet they treated me like the bad one for reporting. He was a manager and protected by other managers. ”

39%

were afraid the situation would get worse

“ As a casual I was afraid they wouldn't believe me and I could lose my job. I didn't want to have to face the person again if the company did nothing about it. ”

“ The company's response to any complaint is to ask 'are you sure this is the right career for you?' ”

Of those who told us their gender:

71%

were female

29%

were male