

# FOODORA UPDATE: CLAIMS PROCESS



## When will I get my money?

Worrells are currently reviewing all claims.

The Transport Workers' Union and creditors will soon receive information on the total amount of money that has been claimed. This will determine the amount riders will receive.

Payments will be made directly to you by Worrells after they have completed this process. The TWU does not have an exact date for this. If your bank details have changed, inform Worrells as soon as possible.

If you lodged a manual claim outside of the electronic claims process, Worrells may contact you for more information.

## Will I get the total amount I claimed for?

It is very likely that the total amount of money claimed by riders will be higher than the amount of money available (see below). This means all riders will only receive a percentage of their claim proportionate to all claims made.

This percentage amount is usually referred to as 'cents in the dollar'.

**Example:** If the total amount claimed is \$4,000,000, but the total amount available is \$2,000,000, each rider would receive 50 cents for every dollar they're owed. A rider whose total approved claim is \$10,000 would receive \$5,000.

## Why is there a limited amount of money?

Foodora no longer operates in Australia.

The Transport Workers' Union has worked with Foodora's administrators to make sure riders will be paid as much of the money they are owed as possible.

Creditors, including riders, voted to approve a Deed of Company Arrangement. This ensured that Foodora's parent company, Delivery Hero, would pay a sum of money towards the money owed by Foodora. Without this, it is unlikely that riders would have received anything.

As riders and underpaid employees you are priority creditors.

*Please note that the deadline to make a claim has passed.*

**Sign up to the Delivery Riders Alliance campaign**

**[bit.ly/DRAjoin](https://bit.ly/DRAjoin)**

