

FOODORA UNDERPAYMENTS: HOW TO CALCULATE WHAT YOU'RE OWED



Some riders have logged on to lodge their claim and do not agree with the amount that Worrells has calculated. The calculation may be incorrect for a number of reasons including:

- The amount of hours recorded as worked in the system is incorrect; or
- The amount recorded that Foodora has already paid you is incorrect; or
- The hours and payments have not been recorded at all for certain periods.

If you wish to dispute this, you will need to lodge a manual proof of debt form through the Worrells website here: bit.ly/FoodoraPOD

How to Calculate your Claim:

You will need to calculate your claim yourself and provide some evidence. It may be easier to do this for each financial year separately as follows:

1. Add up all the hours that you worked for each financial year using your invoices from Foodora.
2. Multiply your hours by the blended rate below for the relevant financial year
3. Check your payment records or bank statements to see what you were actually paid during that financial year (you will also need to provide these as evidence).
4. Subtract the amount you were actually paid (step 3) from the amount you should have been paid (step 2).

Period	Blended rate* (\$)
From 1 July 2015	30.24
From 1 July 2016	30.96
From 1 July 2017	31.70
From 1 July 2018	32.46

Once you have worked out how much you think you should have been paid for each financial year, add all of your underpayments together for each year to come to the total amount you wish to claim.

*The blended rate includes underpayments, shift penalties, weekend and night work and casual loading

Making Your Manual Claim:

You will then enter this amount into a manual proof of debt form at the following link: bit.ly/FoodoraPOD

You will also need to upload your pay records and your bank statements (if you have them) to the website so that Worrells can assess your claim.

Please fill in all the blank spaces on the form. After submitting your claim it will be assessed and a decision will be made by the administrators based on the information and evidence you have provided.

If you have any further questions, please email:

Worrells: Patrick Skippen at patrick.skippen@worrells.net.au

TWU: riderclaims@twu.com.au

Please encourage other Foodora riders to sign up here for all the relevant updates:

bit.ly/foodorariders